

TUFF 360 ROAD HAZARD CLAIMS PROCESS

Tire Retailers

SUMMARY OF COVERAGE

Administered By

Sonsio (Program Administrator)

Coverage Details

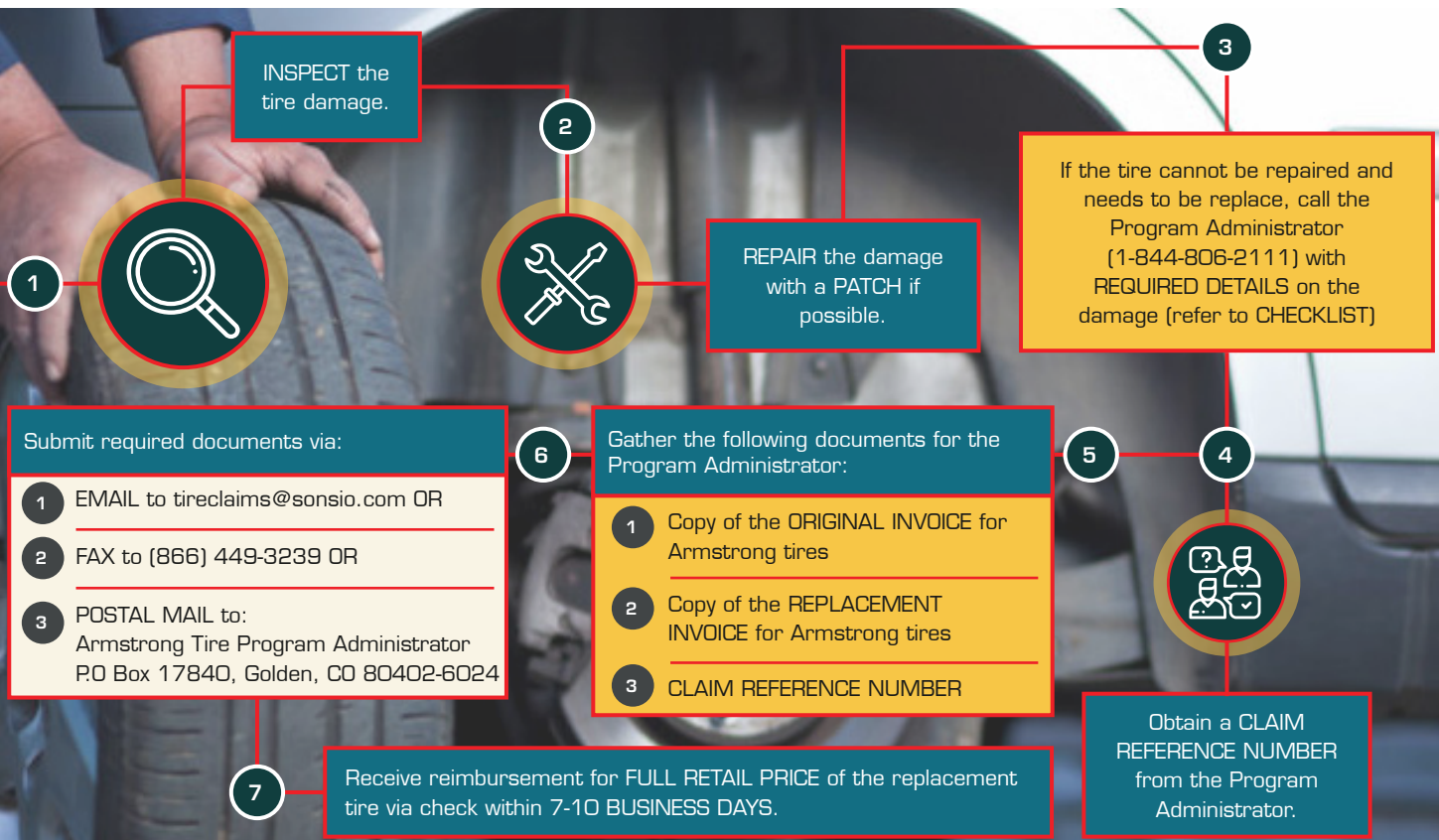
2 Year Free Replacement Flat Tire Repair of \$20.00/tire

Coverage Period

Two (2) Years

Please refer to detailed warranty coverage at armstrongtire.com/TUFF360 for specific details

IN CASE OF A ROAD HAZARD CLAIM



Notes:

- The claim must be filed within 2 (two) business days of the road hazard incident.
- Reimbursement does not include costs of services such as mounting and balancing.



ROAD HAZARD CLAIMS CHECKLIST

Before calling the Program Administrator to file a Road Hazard claim, make sure you have the following information handy:



Customer Information

- First Name
- Last Name
- Phone Number
- Address



Facility Information

- Tire Shop Name
- Tire Shop Address
- Email Address



Vehicle Information

- Year
- Make
- Model
- VIN Number
- License Number
- Original Mileage (at the time of installation)
- Replacement Mileage (at the time of tire replacement)



Tire Information

- Tire Part Number
- Complete DOT Number
- Tire Make
- Tire Model
- Tire Size
- Remaining Tread Depth
- New Tread Depth



Purchase Information

- Original Purchase Date (date tire was purchased)
- Original Invoice Number
- Replacement Date (date tire was replaced)
- Replacement Invoice Number
- Customer's Original Tire Purchase Price (\$)
- Customer's Replacement Tire Purchase Price (\$)



* Damage Information

- Tire position
- Is the tire repairable?
- Does the tire have more than 2/32" of tread remaining?
- Exact description of the tire damage

*If damage description is unclear, you may be required to submit pictures of the tire damage.

Note: Additional questions may be asked depending on individual claims.



TOLL FREE NUMBER FOR ROAD HAZARD CLAIMS
1 (844) 806-2111

